

# TABQUIK<sup>®</sup>.COM Frequently Asked Questions

**Q: What is TABQUIK.COM?**

**A:** TABQUIK.COM is TAB's newest web-based, on-demand label printing solution.

**Q: Will there be training available for me?**

**A:** We have provided an easy-to-follow reference guide and a complete video walkthrough, which outlines the easy steps to use TABQUIK.COM. You can also schedule a WebEx training session by contacting the TABQUIK Support Team; WebEx training is an additional cost.

**Q: What is required to use TABQUIK.COM?**

**A:** Hardware requirements are:

- Color printer

Software requirements are:

- Any major internet browser (including Chrome, Firefox and Internet Explorer)

**Q: Does TABQUIK.COM have to be accessed from the same computer?**

**A:** No. TABQUIK.COM is web-based and can be accessed from any computer meeting the system requirements. However, program specific settings, such as alignment and preserved data, are saved on a per-machine basis.

**Q: Can other users access my data?**

**A:** No. Your data resides locally on your computer; no data is transmitted via the Internet or attached to or saved on your TABQUIK.COM account.

**Q: Will my data be secure with TABQUIK.COM?**

**A:** Yes! User data will never leave your PC, or travel over the Internet in any way. This includes the importing of files; the import process (conversion) takes place on the local computer.

**Q: What data options are available in TABQUIK.COM?**

**A:** TABQUIK.COM allows for data to be manually entered in a data grid or imported from other formats, such as a delimited text file or Microsoft Excel Spreadsheet.

**Q: What about my firewall or other stringent network security?**

**A:** TABQUIK.COM was designed for use in most environments.

**Q: Are multiple TABQUIK.COM accounts required for multiple company locations?**

**A:** No. TABQUIK.COM allows for multiple users per company account.

**Q: Can I match my existing label's color-scheme?**

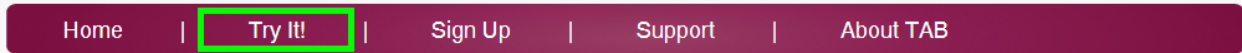
**A:** TABQUIK.COM offers a robust color matching tool which enables you to customize your colors to any existing color scheme.

**Q: How do I design my own labels?**

**A:** All label designs, including revisions, will be completely handled by the TABQUIK Support Team; no training is necessary. *Charges may be applicable depending on the type of request.*

**Q: Is there a trial available for TABQUIK.COM?**

**A:** A trial is available via the TABQUIK.COM website directly. The trial will provide all of the functionality of TABQUIK.COM, but will place a watermark on any printed labels. To access the trial, click the “**Try It!**” link on the homepage.



**Q: Once I sign-up for TABQUIK.COM, how long will it take until I can begin using it?**

**A:** We will process your order within 48-hours. Once you receive the order confirmation, you can begin printing your labels.